
Accessibility Statement

Manners Logistics UK Ltd

Effective Date: 12/09/2025

Our Commitment

Manners Logistics UK Ltd is committed to making our website accessible to as many people as possible, regardless of technology, ability, or circumstance. We aim to follow recognised best practices and standards to ensure our digital services are inclusive and usable.

Accessibility Standards

We aim to meet the **Web Content Accessibility Guidelines (WCAG) 2.1, Level AA**. These guidelines explain how to make web content more accessible for people with disabilities and more user-friendly for everyone.

Features to Support Accessibility

- Text alternatives for non-text content (images, icons, etc.).
- Logical heading structure and consistent navigation.
- High contrast between text and background for readability.
- Keyboard navigation support without requiring a mouse.
- Descriptive links and labels for clarity.
- Responsive design for use on desktop, tablet, and mobile devices.

Limitations and Alternatives

While we strive to ensure accessibility, some content may not yet fully meet WCAG 2.1 Level AA standards. We are continually working to improve this. If you encounter difficulties, we will provide accessible alternatives upon request.

All business undertaken by Manners Logistics UK Ltd is subject to our standard Terms and Conditions, which are available upon request. Manners Logistics UK Ltd is acting as agent for the shipper and is limited in its liability for loss of or damage to cargo within our care to the limits set out in our standard terms and conditions



Feedback and Contact

We welcome feedback on the accessibility of our website. If you experience any issues, please contact us:

Manners Logistics UK Ltd

sales@manners-logistics.uk

We will make reasonable efforts to address your concerns and provide information in an accessible format.

Enforcement

If you are not satisfied with our response to your feedback, you can contact the **Equality Advisory and Support Service (EASS)** for further advice.